



INGHAM COUNTY HEALTH DEPARTMENT
PO Box 30125 LANSING MI 48909

Administering the following County Health Plans: Barry-Eaton, Berrien, Branch Hillsdale St. Joseph, Calhoun, Coalition Health Access Program, Ingham, Ionia, Jackson, Kalamazoo County, Kent, Livingston, Medical Access Program, Mid-Michigan, Monroe County, Northern, Tencon, and Washtenaw.

Name
Address
City, State Zip

IMPORTANT CLAIMS ANNOUNCEMENT

Netwerkes is New Exclusive EDI Partner

The County Health Plan’s Third Party Medical Claims Administrator, Health Advantage (HA), is excited to announce an **exclusive** relationship with Netwerkes, their EDI clearinghouse partner. Effective **February 1, 2009**, Netwerkes will be the exclusive clearinghouse for all County Health Plan EDI claim submissions. HA will no longer use Emdeon/WebMD as a vendor for EDI claim submissions after that date. Our Payer ID will continue to be 38338.

HA has enjoyed a positive business relationship with Netwerkes for many years and are impressed with their innovative responses to our business needs to serve you better. Our Providers will benefit from a variety of processing and transactional efficiencies that will be realized by moving to a single EDI gateway. Some noticeable advantages you will see as a result of this relationship are:

- ▶ Faster payment cycle
- ▶ Lower claims submission cost
- ▶ Greater accountability and tracking
- ▶ Immediate feedback and assurance that the claim was received by us

Netwerkes has affiliations with the clearinghouses listed below. Please contact your clearinghouse to confirm that it is moving forward with its connection to Netwerkes for the submission of your claims to us.

Netwerkes Affiliated Clearinghouses:

Relay Health (McKesson)	Gateway EDI
MedAvant	Payerpath
ClaimLynx	PerSe
Claim Logic	SSI Group
CPSI	ZirMed

Action Needed by You

- ▶ **None**, if you already submit claims through Netwerkes, or a clearinghouse that is affiliated with Netwerkes.
- ▶ Contact Netwerkes’ Payer Services Team at payersupport@netwerkes.com if your current clearinghouse is not listed above.
- ▶ Contact Netwerkes directly at greg.margrett@netwerkes.com if you would like Netwerkes to invite your current clearinghouse to become affiliated.

If you have any questions regarding this letter, please contact our claims services department at 1-866-291-8691. Questions regarding Netwerkes participation and clearinghouse transition should be directed to Netwerkes at 1-262-523-3600.

Thank you,

County Health Plan