



WASHTENAW HEALTH PLAN

PO Box 30125 Lansing, MI 48909 • 1-866-291-8691

Questions and Answers

What is Washtenaw Health Plan (WHP), Plan B?

- A community sponsored program that helps uninsured people get health care services
- Uninsured residents of Washtenaw County with low-income who cannot get Medicare or other programs are eligible for WHP, Plan B
- Services must be provided by a WHP member's assigned doctor.

What services are covered by WHP, Plan B? (Summary ONLY – not a complete list)

Coverage	Co-pay
Office visits	\$0
Authorized Specialty Care	\$0
Outpatient Lab Tests	\$0
Outpatient X-rays	\$0
Prescription medications (on approved list)	\$5-generic \$7-brand
Emergency Room	\$25 (without hospital admission)

How does the program work?

- Once enrolled, members are asked to renew membership every year
- Members receive a white card from WHP
- You must get your care from your primary care provider. **Make your appointment as soon as you get your card**
- You must use the health system you are assigned to
- Specialty care must be ordered by your primary care provider
- Prescriptions must be written for medications from the WHP approved list
- If you go to a non-participating doctor you may get a bill
- Some services need prior authorization.

Is WHP insurance?

- It is NOT insurance. The WHP covers medically-necessary health care in Washtenaw County.

What is NOT covered?

(Summary ONLY – not a complete list)

- Physical therapy
- Chiropractic care
- Prosthetics and orthotics
- Oxygen
- Cosmetic surgery
- Home health and hospice services
- Vision screening, glasses and contact lenses
- Dental care
- Travel shots
- Dialysis
- Injectable medications
- Urgent care

Services available through other programs:

- Birth control
- Mammograms

Who do I call if I have questions?

- Contact your assigned doctor's office for medical advice and appointments
- Call Customer Service at 1-866-291-8691 for coverage questions
- Call WHP at 734-544-2988 if you need help accessing care.



**PLAN
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Please Note: More information is in the Member Guidebook. Call Customer Service to see if a service is covered or visit our website at www.communityhealthplans.org.