



WASHTENAW HEALTH PLAN

PO Box 30125 Lansing, MI 48909 • 1-866-291-8691

Questions and Answers

What is Washtenaw Health Plan (WHP), Plan A?

- A County program that provides medical services
- Eligibility determined by Department of Human Services (DHS)
- Residents of Washtenaw County who are eligible for the State's Adult Benefits Waiver (ABW) program are enrolled in WHP, Plan A
- Services must be provided by a WHP member's assigned doctor.

Is WHP insurance?

- It is NOT insurance.

What services are covered by WHP, Plan A? (Summary ONLY – not a complete list)

Coverage	Co-pay	Card Used
Office visits	\$0	WHP
Outpatient Lab & X-ray	\$0	WHP
Ambulance & Emergency room (must be medically necessary)	\$0	WHP
Outpatient hospital services	\$0	WHP
Most prescription medications	\$1–generic \$1–brand	WHP
Prescription medications not covered by WHP	\$1–generic \$1–brand	mihealth
Mental health & Substance abuse services (through Community Mental Health Services Program)	\$0	Mihealth
Hospital	\$0	WHP

Services available through other programs:

- Birth control
- Mammograms (exceptions may apply)

How does the program work?

- Members receive a green mihealth card from the State of Michigan AND a white card from WHP
- Must get all care at the doctor's office they are assigned to
- Other care must be ordered by the WHP doctor at the office
- Prescriptions must be written for medications from the WHP approved list
- If a member goes to a non-participating doctor they may get a bill
- Some medications and services may need prior authorization.

What is NOT covered?

(Summary ONLY – not a complete list)

- Chiropractic care
- Physical therapy
- Durable medical equipment except for blood glucose monitor machines
- Prosthetics and orthotics
- Oxygen
- Cosmetic surgery
- Home health and hospice services
- Vision screening, glasses and contact lenses
- Dental care
- Travel shots.

Who do I call if I have questions?

- Contact your assigned doctor's office for medical advice and appointments
- Call Customer Service at 1-866-291-8691 for coverage questions.

**PLAN
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Please Note: More information is in the Member Guidebook. Call Customer Service to see if a service is covered or visit our website at www.communityhealthplans.org.