



IONIA HEALTH PLAN

PO Box 30125 Lansing, MI 48909 • 1-866-291-8691

Questions and Answers

What is Ionia Health Plan (IOHP), Plan B?

- A community sponsored program that helps uninsured people get health care services
- Uninsured residents of Ionia County with low-income who cannot get Medicare or other programs are eligible for IOHP, Plan B
- Services must be provided by an IOHP member's assigned doctor
- If funds run short, some care will be limited.

Is IOHP insurance?

- It is NOT insurance.

What services are covered by IOHP, Plan B? (Summary ONLY – not a complete list)

Coverage	Co-pay
Office visits	\$5
Specialist services	\$5
Outpatient lab tests	\$0
Outpatient X-rays	\$0
Prescription medications (on approved list)	\$5-generic \$10-brand
Walk-in/Urgent care	\$5

How does the program work?

- Members receive a white card from IOHP
- Must get all care at the doctor's office they are assigned to
- Other care must be ordered by the IOHP doctor at the office
- Prescriptions must be for medications from the IOHP approved list
- If a member goes to a non-participating doctor they may get a bill
- Some services may need prior authorization.

What is NOT covered?

(Summary ONLY – not a complete list)

- Inpatient hospitalization
- Emergency room
- Ambulance
- Outpatient hospital costs
- Physical therapy
- Chiropractic care
- Durable medical equipment
- Prosthetics and orthotics
- Oxygen
- Cosmetic surgery
- Home health and hospice services
- Vision screening, glasses and contact lenses
- Dental care
- Travel shots
- Birth control (available through other programs)
- Mammograms
- Mental health and substance abuse services
- Dialysis
- Injectable medications
- Medications not on the IOHP list of covered medications.

Who do I call if I have questions?

- Contact your assigned doctor's office for medical advice and appointments
- Call Customer Service at 1-866-291-8691 for coverage questions.



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Please Note: More information is in the Member Guidebook. Call Customer Service to see if a service is covered or visit our website at www.communityhealthplans.org.